

payment.

payment can be made by cash or all major credit cards at the time of treatment. credit card details are required to secure all bookings, cheques are accepted with a banker's card.

treatment room punctuality and cancellations.

please arrive **15 to 20 minutes early** for your appointment to allow stress free check in. treatment time will be adjusted if you are late. **we will require at least 24 hours notice to cancel any appointment** to avoid a charge of 50% of the treatment price. a credit card number is needed to hold your reservation. please note that once an appointment is booked unless we hear otherwise – we will expect you to be there. skipped appointments will be charged in full to the card number to which they were held. **if you are cancelling by phone please collect your cancellation code.**

your treatment.

from the start please tell us your expectations, this helps your therapist to customise your treatment and achieve the best result for you.

if you are happy with our service, the best thing you can do for us is tell everyone about the treatment rooms at maison talbooth – **personal recommendation is our highest reward.**

why not combine your treatments.

with morning coffee, lunch or afternoon tea in the garden room? delicious lunches available such as butternut squash soup, prawn and pea risotto or an open mozzarella, parma ham and tomato ciabatta... enjoy 'proper' afternoon tea every day from 2.00 – 6.00 pm – sandwiches, scones with cream and jam, cakes with the addition of a glass of champagne if you're feeling indulgent!

treatment vouchers.

even the person who has everything can't get enough treatments! give us a call, we will be delighted to send a voucher for any amount. also available online **www.milsomhotels/vouchers**

opening times.

8.30am to 8.30pm, seven days a week.